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11. CONTACT INFORMATION

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12. DEFINITIONS

development role - To run software "in development" implies the continued process of discovering the correct order of operations to produce the solution desired. These are typically run on developer workstations, or shared development servers, and are typically not exposed to non-developer / engineer / programmer traffic.

production role - To run software "in production" implies that the users of the software will be the intended customers. Intended customers of (for example) a web-facing application could be the general public, logged-in users of an application, or even users of an internal application dashboard. If losing data in this instance would cause an interruption in your day-to-day business, it is a production instance, or in a production role.

staging role - To run software "in staging" implies that you have configured the servers and services as close to production level as possible, without accepting production traffic. Simulated traffic loading, testing, etc., even with production data, is acceptable. Losing these may limit your ability to release to production, but shouldn't otherwise alter your day to day business.

testing role - To run software "in test" implies that manual or automated processes are being run to verify the correctness of a process or system. This can sometimes be shared with the development instance, as is the case with developers testing changes locally, or can be a shared unit testing instance, continuous integration testing instance, and others.